



## CRETAN VILLAGE

BEACH HOTEL

★★★★

# HOTEL DESCRIPTION 2023

**The richest 4\* all-inclusive beach hotel with superb views • A wide variety of International branded Alcoholic drinks and fabulous cocktails • Distinctive Mediterranean flavours • Free Yoga & Pilates lessons • Impeccable Tennis facilities • The best Thalasso Centre worldwide • Ideal location and facilities • Breathtaking architecture & design**

Considering the health and safety of our guests and staff as our top priority, Mitsis Hotels, in consultation with the guidelines of the World Health Organization, the Greek Ministries of Health and Tourism and local authorities, have put to implementation an integrated Health and Safety Plan foreseeing all measures, specifications and procedures across all hotel departments to address contagious diseases the new COVID-19 included. Our hotel has been recently certified with the National "Health First" Certification by the Hellenic Chamber of Hotels and with "Safe Restart" by TUV Hellas. Management and all staff members are committed to provide not only a carefree and safe stay to our guests, but also their familiar Mitsis experience. Please follow the link below to find out all we are doing to welcome you back to our safe and protected hotels [https://www.mitsishotels.com/hs\\_plan/](https://www.mitsishotels.com/hs_plan/)

## ADDRESS

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Anissaras - Crete - Greece

Post Code: 700 14

Longitude: +25° 37' 81.82"

Latitude: +35° 33' 70.67"

Tel.: +30 28970 27600

E-mail: [cretanvillage.res@mitsishotels.com](mailto:cretanvillage.res@mitsishotels.com)

Website: [www.mitsishotels.com](http://www.mitsishotels.com)

## ACCOMMODATION

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<b>344</b>	<b>rooms in total</b>
93	Double Bungalow Garden View
62	Double Bungalow Sea View
31	Double Bungalow Sea Front
27	Family Room Garden View
68	Family Room Sea View
31	Family Apartment Garden View
32	Family Apartment Sea View

Double & Family room surface 23 m<sup>2</sup>

Family Apartment room surface 32 m<sup>2</sup>

## ROOM COMFORTABLE FACILITIES

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### Double rooms

Air-conditioning with individual control / Heating  
Bathroom floor covering: Marble  
Bathroom with bathtub/shower  
Bottled wine at the mini bar **NEW**  
Coffee & tea making facilities **NEW**  
Direct dial telephone  
Drying rack  
Fridge  
Furnished balcony or terrace  
Laundry service (at extra charge) **NEW**  
Mini Bar (refilled every 2<sup>nd</sup> day) **NEW**  
Room furniture: bedside table, boudoir with mirror, coffee table, luggage rack, waste bin  
Room Service & in-room breakfast upon request (at tray charge) **NEW**  
Safe deposit box (free of charge) **NEW**  
Satellite TV (with music channels)  
Sea or garden views  
Twin/double beds  
Wi-Fi internet access 2MBPs/user (free of charge)

### Family Apartments rooms

All the above +  
2 more beds (5 in total)  
Baby package including: baby bath, bottle warmer, baby phone, changing pillow baby pot & baby buggy (upon request) **NEW**  
Connecting door so half can be a second bedroom or living area  
Extra Air-condition  
Extra coffee table  
Extra TV  
Extra wardrobe



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### LUXURIOUS BATHROOM AMENITIES

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Bathroom amenities (soap, shampoo, hair conditioner, shower gel, body lotion, shower cap & sewing kit)

Hairdryer

Magnifying mirror

### FOOD & BEVERAGE FACILITIES

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#### Main restaurant Veranda

Serves breakfast, lunch, dinner & night buffet, specializing in Greek, Mediterranean and international cuisine with extended show cooking **NEW**

Taverna "La Pergola"

Beach restaurant "Thalassa"

Creperie corner (new)

Pizza corner (new)

Main bar "Panorama"

Pool bar "Mylos"

Pool bar "Pelagos"

Pool bar "Fontana"

Beach bar "Thalassa"

#### Additional F&B offerings

24 hrs All-inclusive offerings **NEW**

Anniversary & Birthday packages **NEW**

Cotton candy cart **NEW**

Hot dog cart **NEW**

Ice cream cart at the beach **NEW**

Popcorn cart **NEW**

Slush at the bars **NEW**

Special diet meals – upon request (gluten free, lactose free etc.)

Theme nights with flavours of the world at the Main restaurant **NEW**

Vegetarian corner at the Main restaurant **NEW**

### RECREATION: SPORTS & ENTERTAINMENT

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#### Swimming

5 outdoors sea water pools from 09:00 to 19:00

3 outdoor children's pools

1 waterslide (75 m)

Sun beds and umbrellas around the pools and the beach

#### Other leisure activities

4 daylighted tennis courts with soft surface

Aerobics

Aqua aerobics

Beach Volley

Billiards (at extra charge)

Board games



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Bridge Room  
Darts  
Diving Centre (at extra charge)  
Fitness Room  
Games Room  
Mini Golf  
Mini Soccer  
Pilates  
Quiz, bingo, dance competitions, various tournaments  
Step Aerobics  
Table Tennis  
Tennis Lessons (at extra charge)  
Water polo  
Water-sports centre (at extra charge)  
Yoga

### Entertainment

Entertainment day and night by our energetic and highly motivated team.

Greek theme night with live music **NEW**

Local community events support **NEW**

Live music every evening at Main Bar "Panorama" **NEW**

Special events organised regularly **NEW**

### Royal Mare Thalasso & Spa Centre

Discover your most refreshed self at our Thalasso & Spa Centre! Aesthetically simple and serene features body and face treatments crafted around the individual according to the most advanced practices. Our wellness professionals and skilled practitioners will suggest the appropriate beauty treatments and excellent products tailored to your specific needs.

Indulge in a world of wellness services and holistic well-being consulting on exercise and diet.

Your new lifestyle starts here!

Hammam - Sauna - 3 indoor heated swimming pools - Fitness room - Massages - Face & body treatments - Nail & beauty Saloon - Hydrotherapy - Consulting service - Holistic approach

## FOR OUR LITTLE ONES

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### Children facilities

3 outdoor children's pools  
3 outdoor playgrounds  
75 m waterslide  
Children's disco daily 20:30-21:00  
Children's restaurant "Sunny & Wavy"  
Competitions & Olympic games  
Games room (extra charge)  
Mini club operating daily from 10:00 till 18:00  
Tennis club operating from 1<sup>st</sup> July till 31<sup>st</sup> August

### Infant facilities

Baby cot  
Baby bath  
Bottle warmer  
Baby phone  
Changing pillow  
Baby pot

Baby buggy  
Baby highchairs in the restaurants

## HOTEL FACILITIES & SERVICES (A-Z)

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### Facilities

Amphitheatre (outdoor)  
Babysitting service upon request (at extra charge)  
Beach towels (free of charge)  
Bilingual team  
Car and bicycle rentals (at extra charge)  
Concierge services **NEW**  
Conference room (max. capacity 80 pax.)  
Currency exchange  
Daily bus services to/from Heraklion & Ag. Nikolaos (at extra charge)  
Doorman / Groom / Porter  
Jewelry shop  
Laundry and dry-cleaning service (at extra charge)  
Lifeguard by the pools and beach  
Mini Market  
Outdoor parking area within the hotel premises (free of charge)  
Security 24h  
Shuttle Bus (at extra charge)  
Souvenir Shop  
Taxi service (upon request)  
Transportation to/from Royal Mare Thalasso & Spa Centre (free of charge)  
Wi-Fi dedicated internet access 2MBPs/user in all hotel areas (free of charge)

### Credit cards

American Express, Eurocard, Mastercard, Visa

### Languages

Greek, English, German, Polish, Russian, French, Italian, Czech

Additional overnight tax of €3 per room will be collected at arrival upon check in (subject to government policy).

## OTHER INFORMATION

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Year of operation: 1987  
Beach: sandy with pebbles

### Distances

Heraklion Airport: 23 km  
Heraklion City: 25 km  
Heraklion Port: 25 km  
Hersonissos Town: 3 km  
Beach: 0 m



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### Awards & certifications

Official rating: 4-star

Eco-label, Blue Flag by the Foundation for Environmental Education (FEE)

Eco-label, Green Key by the Foundation for Environmental Education (FEE) **NEW**

ESG Sustainability Certificate HotelCheckBio by HotelCheck **NEW**

Health First Protocol by the Hellenic Chamber of Hotels

Trip Advisor, Travellers Choice '21 **NEW**

Trip Advisor, Travellers Choice '20